BrassRing and Onboard Release Notes, June 2020
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This is a common Release Notes document for BrassRing and Onboard.

Training and Enablement Sessions:
To access training and enablement sessions for IBM Talent Management Solutions and Watson Talent products (which includes BrassRing and Onboard), refer to Training and Enablement Sessions.

eLearning and User Documentation:
To access eLearning and user documentation for IBM Talent Management Solutions (which includes BrassRing and Onboard), refer to the IBM Knowledge Center.

Browser and Language Support:
• BrassRing and Lead Manager Supported Browsers and Languages.
• Onboard Supported Browsers and Languages.

Badge and Training Courses:
• BrassRing and Workbench Badge Courses.
• BrassRing Addon Training Courses.
• Onboard Training and Badges.
• Lead Manager Training and Badges.

Downloadable Release Notes:
• BrassRing and Lead Manager Downloadable PDF Release Notes.
• Onboard browser Downloadable PDF Release Notes.

BrassRing
BrassRing release features are added to this document at US Production.

Refer to the BrassRing Welcome page on the IBM Knowledge Center for a Pre-Release version of the BrassRing Release Notes.

Client Reminders
The Client Reminders section reminds clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

End of Support for Classic Talent Gateways
Everything You Need to Know About Ending Support for Classic Talent Gateways

Note: [Classic Talent Gateways (Full and Basic) are going to be retired on 1st June 2020]. Clients that still have active classic Talent Gateways are advised to:
• Upgrade classic full Talent Gateways to the feature-rich Responsive Talent Gateways immediately.
• Upgrading Basic Talent Gateways requires creation of appropriate stand-alone Gateway Questionnaires.
• Deactivate any existing classic Talent Gateways that are no longer in use.

Competition for top candidates is fierce and research has shown that employees designated as high-potentials are especially attracted to searching and applying for jobs using mobile devices.
Our customers who moved to responsive Talent Gateways are seeing a vast improvement in candidate completion rates.

Upgrading your Classic Full and Global Talent Gateways to the Responsive, mobile-friendly experience is not only beneficial for you, it is required as IBM focuses on responsive design and providing a great user experience in all areas of BrassRing feature development.

Support has been discontinued for:

- **Classic Full & Global Talent Gateways** - as of Dec, 2017.
  - Includes: Classic Search and Classic Candidate Zone.
- **Classic Job Apply** (including classic Non-Gateway Questionnaire and classic Gateway Questionnaire job postings) – as of Dec, 2017.
  - Clients can no longer create (or save as new) classic Gateway Questionnaires – as of Feb, 2019.
  - Recruiters and Hiring Managers can no longer post jobs without Gateway Questionnaires – as of Feb, 2019.
- **Classic Candidate Portal** – as of Dec, 2018.
- **Classic Full Talent Gateway Attachments** – as of Feb, 2019.
- **Classic Employee Referral Functionality** – as of Dec, 2018.
  - Clients must implement the Social Referral functionality to have an employee referral program on their Responsive Talent Gateways.

Support continues for (but ends on 1st Jun, 2020):

- **Classic Basic Talent Gateways** (such as Add candidate or Add contact).
  - However, we do have responsive stand-alone Gateway Questionnaire feature that replacing some simple external Basic Talent Gateways starting the release 19.07.15.

**Note:** Discontinued support means that, for these areas of classic candidate experience, IBM will not accept defects, will not test for nor guarantee accessibility and that no RFEs nor feature development will be considered, even though legacy configurations of these types may still be available for you to use.

**Caution:** Classic Full Talent Gateway features may be shut off at IBM’s discretion.

**Action May Be Required:**

If you haven't already, we require that you upgrade any Classic Full or Global Talent Gateways to use the responsive candidate experience and that you complete HR Status Category mapping (which is required for candidates to access the Application Details page, including posted Offers, Documents and Forms [i.e., responsive candidate portal]).

Want to get started on the IBM Responsive Candidate Experiences but don't know where to start? Watch our Responsive Apply Overview and Configuration Webinars to understand who should be involved, an example project timeline, configuration instructions, and much more! IBM has also hosted multiple sessions on Migrating to the Responsive Talent Gateways. Check out the recordings on our Training and Enablement site. You can also reach out to your IBM Kenexa Representative with any questions or concerns.

**Enhancements - You Asked We Listened**

We are proud to inform that this build introduces a number of features that were developed in response to clients' **Request for Enhancement (RFEs)**. IBM Kenexa is pleased to deliver these features in response to your responses and comments.

**Requests For Enhancement (RFEs)**

The following features were delivered in response to **RFEs**.
Updated OFCCP Disability Form
The updated Office of Federal Contract Compliance Programs (OFCCP) Disability Form is available for clients to request.

Please refer to the documentation that refers to the updated form and the steps required to be taken by the clients in this Knowledge Center page.

Dark Launch Features
Dark Launch features are those features that are released to Staging environment - Only and are NOT released to Production environment for a considerable amount of time. This process gives an opportunity and enough time to test these features thoroughly before they are available in the production environment. Clients are requested to configure and test these features and provide their feedback and inputs via the discussion forums for which links are provided in respective feature articles.

There are no dark launch features during this release.

Visible Changes
The current release of IBM® Kenexa® BrassRing® on Cloud includes the following visible changes for BrassRing and IBM Kenexa Lead Manager.

Metrics Dashboard - Multi-Select Fields
Starting this release, all types of custom req multi-select fields including check-boxes and multi-select drop-downs are available under the Requisition Custom category in the Metrics Dashboard. These fields were searchable, but not output able and therefore were not available in the Metrics Dashboard. Clients can create visualizations based on the data available from these fields.

RTC internal reference # 124026.

Req Search - Total Active
Starting this release, the output field Total Active is available in Req output field section under Req Search functionality.
RTC internal reference # 128500.

**Interview Manager - From Email Address on Automated Email**

The automated confirmation emails received by Interview manager coordinators have an irrelevant ‘From’ email address. This is now changed to From: donotreply@brassring.com <enterprise@trm.brassring.com> to ensure consistent user experience.

RTC internal reference # 123520.

**Talent Gateways - Focus Indication for Social Media Buttons**

Previously, the Social media share buttons available on the Talent Gateways did not have any indication when they were in focus. Only Share displayed a dotted border indicating that it has focus. Starting this release the other social share buttons like the LinkedIn share also display a dotted line when in focus.

This change is displayed in the following screens of the Talent Gateways:

- Job Description page - LinkedIn share button
- Login Widget on the Talent Gateway home page.
Talent Gateways - Scroll Up Link Display

It was observed that the Scroll up link persists after the candidates stop scrolling. When the link persists, it overlays page content making it hard for candidates to read (specially in terms of accessibility). Starting this release, this link fades out after a set period of time. The timer starts when the candidates stop scrolling. Upon elapsing 5 seconds, the link fades away. The link is again displayed when a candidate scrolls in this screen.

RTC internal reference # 129120.

Lead Manager - Freeze Grid Controls

Starting this release, the controls around the data grid on the Lead Manager main page do not scroll when the data is scrolled. Lead or Campaign data that is displayed within the grid is scrolled either horizontally or vertically based on user action. All the controls outside of the data grid remain static.

RTC internal reference # 40588.

Lead Manager - Campaign Search Result Navigation

Starting this release, when Lead manager users select a campaign from the search results, they can navigate back and forth among the results. New Previous Campaign and Next Campaign links are added to the page for easy navigation. Therefore users do not have to go to the search results page each time to open a different campaign.

RTC internal reference # 110752.
RTC internal reference # 129437.

**Lead Manager - Search Screens Consistency**

Lead Manager home page, search screens and other grids are inconsistent. The following changes are made to the Search screens in Lead Manager to bring about consistency starting this release.

- Currently there is no way to close Filters. In order to save screen space for search results grid, starting this release, Filters can be opened and closed depending on the users requirement.
- Filters can be saved, edited and managed using a Manage Filters option.
- Advanced Filter option is removed starting this release.
- If there are more than 10 filters that are applied, filters are displayed in sections.

RTC internal reference # 129079.

**Configurable Changes**

The current release of IBM Kenexa BrassRing on Cloud includes the following configurable features for BrassRing and IBM Kenexa Lead Manager. Configurable features must be configured or turned on to be visible and available to users.

**OFCCP Disability 503 Form Update to the BrassRing's Base Library**

*Note:* This note is also available in the Configuration section of the BrassRing Knowledge Center in this page.

The updated Office of Federal Contract Compliance Programs (OFCCP) Disability Form is available for clients to request. Per the OFCCP, US government federal contractors and subcontractors have until 04 August 2020 to implement the new form. Clients are advised to discuss these changes with their Legal and Compliance departments to determine the best path forward for their organization.

1. With your organization’s Legal and Compliance departments, review whether your organization needs to update the existing Disability 503 form.
2. Determine whether the updates need to be made with published revisions, or whether a new form needs to be used.
   - *Note:* When edits are made to an existing form in Workbench, those changes are immediately reflected on all instances of that form in BrassRing including forms that are completed and saved on a candidate’s talent record.
3. Review the areas of impact to determining the best course of action. This is not an all-inclusive list. Each client should review their own system to determine any impacts and usage of the Disability 503 form.
• Gateway Questionnaires
• Candidate form autofills from the existing Disability 503 form
• Communication and Document Templates
• RAM triggers
• Reporting (Metrics Dashboard, and the Data Insight Tool)
• Integrations (candidate exports, form imports, BrassRing to Onboard export)
• Any other manual recruitment tasks that involve this form. (eLinking Blank Form, or manual posting of this form to the Candidate Zone)

4. If a new form is needed, clients can request the updated form by entering a support case with the Global Support Center (GSC). The form will be published into the candidate forms list in the staging environment.

5. Based on the system impact review, update the affected areas by using Workbench self-service.

Text Widgets to display the form text
For clients that use text widgets on the Gateway Questionnaires to display the text of the form rather than pulling from form fields, the text widgets are provided for your convenience. This is a recommended configuration for the Disability 503 page. For more information on creating widgets, see Administer Gateway Questionnaire Widgets.

Text widget 1
Text widget 1 code contains Question ID (QID) numbers that are specific to each client. For example, the QUI number for a name field might be 126474.

To find QIDs in Workbench:
1. Select Tools > Forms > Candidate Forms.
2. Select Database mappings.
3. Find and note the Name Field QID number, Date Field QID number, and the Employee ID QID number for the fields that reside on the 503 Disability Form.
4. Copy the code into the widget and replace the bold QID number text with your organizations QID number for that field.
Why are you being asked to complete this form?

We are a federal contractor or subcontractor required by law to provide equal employment opportunity to qualified people with disabilities. We are also required to measure our progress toward having at least 7% of our workforce be individuals with disabilities. To do this, we must ask applicants and employees if they have a disability or have ever had a disability. Because a person may become disabled at any time, we ask all of our employees to update their information at least every five years.

Identifying yourself as an individual with a disability is voluntary, and we hope that you will choose to do so. Your answer will be maintained confidentially and not be seen by selecting officials or anyone else involved in making personnel decisions. Completing the form will not negatively impact you in any way, regardless of whether you have self-identified in the past. For more information about this form or the equal employment obligations of federal contractors under Section 503 of the Rehabilitation Act, visit the U.S. Department of Labor’s Office of Federal Contract Compliance Programs (OFCCP) website at www.dol.gov/ofccp.

How do you know if you have a disability?

You are considered to have a disability if you have a physical or mental impairment or medical condition that substantially limits a major life activity, or if you have a history or record of such an impairment or medical condition. Disabilities include, but are not limited to:

- Autism
- Autoimmune disorder, for example, lupus, fibromyalgia, rheumatoid arthritis, or HIV/AIDS
- Blind or low vision
- Cancer
- Celiac disease
- Cerebral palsy
- Deaf or hard of hearing
- Depression or anxiety
- Diabetes
- Epilepsy
- ...
Gastrointestinal disorders, for example, Crohn's Disease, or irritable bowel syndrome

Intellectual disability

Missing limbs or partially missing limbs

Nervous system condition for example, migraine headaches, Parkinson's disease, or Multiple sclerosis (MS)

Psychiatric condition, for example, bipolar disorder, schizophrenia, PTSD, or major depression

PUBLIC BURDEN STATEMENT: According to the Paperwork Reduction Act of 1995 no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. This survey should take about 5 minutes to complete.

BrassRing Workbench

The current release of IBM Kenexa BrassRing on Cloud has the following new features for IBM Kenexa BrassRing Workbench. Configurable features must be configured or turned on to be visible and available to users.

Rules Automation Manager - Interview Manager Reminder

Starting this release, a new Rules Automation Manager trigger is available to be used with Interview Manager. This trigger can be used to send reminders to candidates and interviewers before the scheduled interviews.

The RAM is designed to run for Interviews with a status of "Interview Scheduled" where all the invitees have accepted the invites.

The following are the attributes for the new trigger:

- **Trigger Name** - (Custom name given by Client): Send reminders to Candidates/Interviewers for Upcoming Interviews.
- **Trigger Type** - RAM Trigger.
- **Triggering Mechanism** - IM: Upcoming Interviews.
- **Select Trigger Event** - [Disabled]
- **Timing Mechanism** - Before Interview Start [only value, which is selected by default].
- **Trigger Timing (hrs)** - 48 hrs [2 days in advance, default value, can be changed].
- **"i" information popup** - Select Timing Mechanism type to configure delay. Delayed Processing, Delayed Triggering, Before Interview Start & Aging allows numeric values to be entered in hours. Delayed Processing (Field Value) allows picking the delay in number of days from a numeric or single-select.
- **Select recipients** - Includes normal recipient options (Example "[Talent Record] email") as well as the new interview options: [Interview Fields] Interviewer, [Interview Fields] Lead Coordinator and [Interview Fields] Coordination Team.
Communication templates having Interview Manager tokens must be filtered out based on Correspondence table Attribute (denoting Interview Manager) for non-Interview Manager RAMs

**Note: Known Limitation** - If this RAM trigger is set to send a reminder for duration longer than that between interview creation date/time and interview completion date/time, then no reminder is sent. For example, a user creates a RAM trigger to send a reminder 336 hrs (2 weeks) to a candidate before the interview; if the coordinator then creates interview in less than two weeks, (5th day from the current day), the candidate does not receive a reminder.

RTC internal reference # 128202.

**Talent Gateways - Responsive Layout settings**

The Talent Gateway setting Display "Removal Date" on job details page at present is displayed in the Special settings of the Edit Talent Gateway details screen of Workbench. It is moved to the Responsive Layout configuration screen in this release. This setting is placed under the Job Details section.

RTC internal reference # 97262.

**Onboard**
Client Reminders
Client reminders remind clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

This document presents changes for the **May 2020 release of Onboard:**
- US Staging - June 11, 2020
- US Production - June 20, 2020

**Troubleshooting the B-O Integration**
A new topic called Troubleshooting the B-O Integration has been added to the Onboard Configuration Guide.

It provides a list of B-O integration candidate export errors and how to troubleshoot them.

**Searchable PDF Release Notes**
In addition to the existing link in the Onboard Downloadable PDF Release Notes topic to a PDF version of the release notes, the major enhancements were added to the topic, making them searchable.

Access the Downloadable PDF Release Notes topic to view (for each release) a summary of the major enhancements, and also access a PDF version of the release notes.

**Visible Changes**
Visible changes alter the appearance or performance of the product without requiring any configuration. The changes are immediately visible or available to users.

**I-9 Section 3: Document Data Populates in PDF**
I-9 Section 3 (Reverification and Rehires) data entered in Onboard is populated in the I-9 PDF.

If I-9 Section 3 document data is entered (for citizenship statuses allowed to be entered), then the data is populated on the I-9 PDF, along with the rehire date.

**Manage New Hires: I9 Additional Information Field is Updatable**
In Onboard Manager, on the Manage New Hires page, there is a field named *I9 Additional Information* that is searchable, exportable, and reportable. With the June release, it is also updatable.

Users can update additional information for a completed I-9 Section 2.

There is an Update Additional Information button that is associated with the following text: *On March 19, 2020, due to precautions implemented by employers and employees associated with COVID-19, the Department of Homeland Security (DHS) announced that it would exercise prosecutorial discretion to defer the physical presence requirements associated with the Employment Eligibility Verification (Form I-9) under section 274A of the Immigration and Nationality Act. The original guidance including eligibility requirements can be found here.* Once the documents have been physically inspected, selecting the “Update Additional Information” button will add “Documents physically examined” with today’s inspection date and your name to the Section 2 additional information field on the Form I-9.

Once the documents are physically inspected, selecting the Update Additional Information button displays the following: *Documents physically examined will be added to the additional information field with today’s inspection date and your name to the Section 2 additional information field. Do you want to proceed?*

- If the user proceeds, the information updates and a new signed PDF is generated that contains the updated additional information.
• This does not overwrite any previous notes.
• The logged-in user eSignature is used to sign the document.
• If the logged-in user eSignature is not available in the system, a message displays, asking the user to update their eSignature in their personal information.
• The update can be made only once. If a user tries to update more than once, an error message displays: *I9 section-2 update is not allowed as it is already updated with the default additional information.*
• If the I-9 is completed with the old form version, the updating of additional information is not possible. An error message will display, asking the user to complete a standalone I-9.
• This action is audited with the audit action I9_SECTION2UPDATE.
• The updated additional information is indexed and is viewable on the Manage New Hires page.

In Documents, both PDFs display:

**Configurable Changes**
Configurable features must be configured or enabled to be visible and available to users.

**Hiring Manager User Type: Activity Restriction for Claim Tasks**
For the Hiring Manager user type, there is a new capability that allows activity restriction for claim tasks.

**USE IN ONBOARD MANAGER**
For certain tasks, an onboarding manager can open a menu that has a Claim Task option. With this release, the system can be configured so that the menu does not display.

**CONFIGURATION**
There is a new capability in the Manage Users: User Type screen: Allow Ability to Claim Tasks. By default, this capability is only assigned to the Hiring Manager user type. Note: For other user types, it must be manually assigned.

There is a new activity level check box in the Manage Activity Fields screen: Restrict Claim Tasks. It has a boolean value and is saved to the KT_ACTIVITY table. By default, this setting is disabled. These tasks cannot be claimed by the responsible user if the setting has been enabled.

• The selection/deselection of the check box quickly changes whether the Claim Task menu option displays in Onboard Manager.
• You do not need to start a new workflow to enable the setting.
• This will take effect even for an existing task.
There is a new capability: **CAP_ALLOW_CLAIM_TASKS**. On the **System Configuration: Manage Display Text** screen, the **Display Text** field contains: **Allow Ability to Claim Tasks**.

There is a new column in **KR_ACTIVITY** for **Activity Level Settings**.

- Property name is: **restrictClaimTasks**.
- Column is: **RESTRICT_CLAIM_TASKS**.
- Type is: **boolean**.

Allow Ability to Claim Tasks check box on the **Manage Users: User Types** screen:

Restrict Claims Tasks check box on the **Manage Activity Fields** screen:

Allow Ability to Claim Tasks display text on the **System Configuration: Manage Display Text** screen:

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**I-9: Auto Populate Start Date in Section 2**

The **start date in I-9 Section 2** can be **automatically prepopulated from another date field**.

**USE IN ONBOARD**

Once this feature is configured, for the I-9 Section 2 activity (or for reopening I-9 Section 2):

- The start date is automatically prepopulated from the selected/configured date field.
- The start date is retained and does not change even if the source value is updated or if configuration changes are made.
CONFIGURATION

Admins can configure the ability to allow users to auto-populate a start date from another date field.

In the Manage Labels and Custom Fields screen, there is a new **I-9 Section 2 Start Date Driving Field** check box for all **date fields** that allow admin users to configure from which date field the new hire start date should be populated.

- Standard Onboard Start field is supported (JobApplication.CandidateStartDate & JobApplication.OnboardStartDate).
- Custom date fields from Applicant entity and standard Job Application entity are supported.
  - Only custom date fields from the Applicant entity are supported.
  - There is no support for any standard date field of the Applicant entity.
  - Only standard date fields from the Job Application entity are supported.
  - There is no support for any custom date field of the Job Application entity.
- User can enable a new I-9 Section 2 Start Date Driving Field check box for only one date field in the system.
- By default, the check box is unchecked. Note: This is the as-is process currently being followed to enter a new hire date by the responsible user for I-9 Section 2.

In the Manage Activity Fields screen, there is a new **I-9 Section 2 Start Date Driving Field** setting in the Section 2 activity to show the source field.

The user enables the new setting then:
- The I-9 Section 2 activity will auto-populate the value based on the field selected in editable format.
- Once the activity is saved/completed, this start date is retained and does not change even if the source value is updated or if configuration changes are made. Note: This also happens when reopening I-9 Section 2.

**Fixed Defects**

In the current IBM Kenexa Onboard release, the following defects were addressed.

**Known Issue in Manage New Hires**: The following fields are getting an S-1-001 error while trying to sort in the Manage New Hires results screen:

- All Custom fields
- I-9 Receipt Name
- Work State
- Disposition Code
- Working Title

This known issue occurred with the recent changes and the fix is planned for a future release.
<table>
<thead>
<tr>
<th>RTC Jazz Number</th>
<th>Defect Description</th>
</tr>
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<tbody>
<tr>
<td>231424</td>
<td>TS003143717 - Not seeing Conditions in PHY and RTP workflows.</td>
</tr>
<tr>
<td>234949</td>
<td>TS003514190 - Source of re-verification date?</td>
</tr>
<tr>
<td>235994</td>
<td>TS003618050 - Need I-9 Section 3 standalone task removed and determine how generated.</td>
</tr>
<tr>
<td>236107</td>
<td>TS003632560 - New hire was unable to complete I-9 Section 1.</td>
</tr>
<tr>
<td>236227</td>
<td>TS003645823 - Unable to complete I-9 Section 3. When reopening either I-9 Section 1 or I-9 Section 2 activity, if there is an in-progress I-9 Section 3 activity, the I-9 Section 3 activity is skipped.</td>
</tr>
<tr>
<td>236401</td>
<td>TS003669622 - Error received when attempting to create draft E-Verify case.</td>
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