IBM Kenexa BrassRing on Cloud

IBM Kenexa BrassRing on Cloud and Lead Manager Release Document
May 2019
Note
Before you use this information and the product it supports, read the information in "Safety and environmental notices" on page x and "Notices" on page x.

This edition applies to version _X_, release _Y_, modification _Z_ of _PRODUCT NAME_ (product number xxxx-xxx) and to all subsequent releases and modifications until otherwise indicated in new editions.

This edition replaces XX99-9999-99.

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Chapter 1. Release Notes for Release 19.05.06

Introduction.
The objectives of this document are to:

• Present feature enhancements and usability and performance improvements that are introduced in this release.
• Document changes in system requirements, if applicable.

To download the PDF version of this document and the preceding versions, go to Download-able PDF Release Notes

Client Reminders

The Client Reminders section reminds clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

IBM Knowledge Center - Broken Links
In October 2018 the BrassRing on Cloud documentation was rewritten with a new approach and structure. This rewrite resulted in the existing content being moved to different URLs. If a URL is no longer available, the message The requested resource is not found displays.

This message does not mean that the content is not available, just that it might be available at a different location in the documentation. It is recommended that you use the Search function or Table of Contents to find the content that you need and update any existing bookmarks to the new content that is available.

Ending Support for Classic Talent Gateways

Ending Support for Classic Talent Gateways
Competition for top candidates is fierce and research has shown that employees designated as high-potentials are especially attracted to searching and applying for jobs using mobile devices. Our customers who moved to responsive Talent Gateways are seeing a vast improvement in candidate completion rates.

Upgrading your Classic Full & Global Talent Gateways to the Responsive, mobile-friendly experience is not only beneficial for you, it is required as IBM focuses on responsive design and providing a great user experience in all areas of BrassRing feature development.

Support has been discontinued for:
• Classic Full & Global Talent Gateways - as of Dec, 2017.
  – Includes: Classic Search and Classic Candidate Zone.
• Classic Job Apply (including classic Non-Gateway Questionnaire and classic Gateway Questionnaire job postings) – as of Dec, 2017.
  – Clients can no longer create (or save as new) classic Gateway Questionnaires – as of Feb, 2019.
  – Recruiters and Hiring Managers can no longer post jobs without Gateway Questionnaires – as of Feb, 2019.
• Classic Candidate Portal – as of Dec, 2018.
• Classic Full Talent Gateway Attachments – as of Feb, 2019.
• Classic Employee Referral Functionality – as of Dec, 2018.
  – Clients must implement the Social Referral functionality to have an employee referral program on their Responsive Talent Gateways.

Support continues for (but will be dropped at future point To Be Declared):
• Classic Basic Talent Gateways (such as Add candidate or Add contact).
  – However, we do have responsive stand-alone Gateway Questionnaire feature that might be used to replace some simple external Basic Talent Gateways.

Note: Discontinued support means that, for these areas of classic candidate experience, IBM will not accept defects, will not test for nor guarantee accessibility and that no RFEs nor feature development will be considered, even though legacy configurations of these types may still be available for you to use.

Caution: Classic Full Talent Gateway features may be shut off at IBM’s discretion.

Action May Be Required:

If you haven’t already, we require that you upgrade any Classic Full or Global Talent Gateways to use the responsive candidate experience and that you complete HR Status Category mapping (which is required for candidates to access the Application Details page, including posted Offers, Documents and Forms [i.e., responsive candidate portal]).

Want to get started on the IBM Responsive Candidate Experiences but don’t know where to start? Watch our Responsive Apply Overview and Configuration Webinars to understand who should be involved, an example project timeline, configuration instructions, and much more! IBM has also hosted multiple sessions on Migrating to the Responsive Talent Gateways. Check out the recordings on our Training and Enablement site. You can also reach out to your IBM Kenexa Representative with any questions or concerns.

BrassRing Classic UI - Retirement

The Classic User Interface (UI) of IBM Kenexa® BrassRing® on Cloud will be sunset throughout 2019, and no longer be accessible after the February 2020 BrassRing Build. This is in light of the New BrassRing Recruiter UI that has been available since February of 2015.

Note: This is in reference to the Recruiter UI, not to be confused with Classic Talent Gateways (candidate experience) which were sunset on December 31st, 2017.

Currently, users toggle between the classic and new UI via the “Rocket Ship” icon.
in standalone BrassRing or via the "Enhanced Experience" option in Talent Suite. While the default settings for user types update to the new UI in **May (staging)** and **August (production)**, the toggle remains in tact, allowing users to switch back and forth, until **February of 2020** when the classic UI is retired. At that time, the toggle is removed and the classic UI will not be accessible in any environment of BrassRing.

Starting August 2019, when the default setting for user types update to the new UI, the support for classic UI ends. No support tickets are admissible for the classic UI related issues from then.

IBM strongly urges and recommends that your organization transitions to use of the new UI as soon as possible if you haven't already! The new UI:

- Provides a smoother recruiter experience while being away from the office/work space.
- Offers a clean and fast approach to BrassRing functions.
- Has the ability to brand the pages and set defaults per persona.

**MOST IMPORTANT!** All new features and functionality improvements, such as the Advanced Search feature and the Metrics Dashboard, are only available in the new UI.

**Not sure where to start?** Our Training and Enablement Team offers a wealth of resources regarding the new UI on the BrassRing Knowledge Center (KC).

Please feel free to cascade these useful tools to your team! **Training and Enablement Session: BrassRing New UI** (Scroll down to 2018 sessions to find this recording from July 17th)

**e-Learning:**

- Navigating BrassRing
- Creating Requisitions
- Post to Talent Gateways
- Searching BrassRing
- Updating HR Statuses
- Reviewing Talent Record
- Working with Candidate Forms
- Sending Communications

Thank you for your support and partnership as we look to the future of BrassRing and your Recruiter Experience!

**Discussion: We Want Your Feedback About Upcoming Features**

The IBM BrassRing team has adopted a Dark Launch release process for high-impact features. This entails having select features rolled out to the **Staging-environment-only** for an undetermined amount of time. This process allows you to test and provide feedback on those select features. The Production release date is then determined based on feedback collected, testing, additional development required, etc.
How do you provide feedback about the features released to Staging only?

A new discussion link is included in the feature description of the Release Notes document. (Only select features will have this discussion link included.) The link directs you to the SalesForce Support Community and it requires you to have an IBM ID to post your feedback.

**Note:** Please note, this discussion link is to be used to provide feedback on the new feature. For questions about functionality not answered via the release notes, please reach out to the Product Consulting team for additional details.

**Benefits Include:**
- Releasing specific features to Staging only allows you to test the feature and complete any change management activities required within your recruitment team.
- A quick and easy way to submit your valuable feedback about an upcoming feature.
- Monitored by the IBM Offering Management team, meaning your feedback is getting directly to the team responsible for the future direction of the BrassRing product.
- Ability to view feedback provided by other clients

We look forward to your participation and feedback!

**Enhancements - You Asked We Listened**

We are proud to inform that this build introduces a number of features that were developed in response to clients' Request for Enhancement (RFEs). IBM Kenexa is pleased to deliver these features in response to your responses and comments.

**Requests For Enhancement (RFEs)**

The following features were delivered in response to RFEs.

- Separate User type permissions for Opening and Reopening Requisitions in Workbench.
- Update Social Referral via email screen to client configured text.
- Shortcut to requisition List from Candidate Results Grid.
- When using the Speed Browse feature, mark candidates as viewed.

**Dark Launch Features**

Dark Launch features are those features that are released to Staging environment - Only and are NOT released to Production environment for a considerable amount of time. This process gives an opportunity and enough time to test these features thoroughly before they are available in the production environment.

**Candidate Form - Approval Process Improvement**

**Note:** This feature currently deployed to Staging environment - Only. A Production date is to be determined.

Before this release, the standard sequential Candidate Form approval process rerouted the form for approval if the Approvers were updated or changed exclusively while the form approval was inflight. With this release, organizations can configure their Candidate Form approval process to allow edits to the Approvers without having to restart the whole approval process. This change enhances the user's ability to update approvers thus giving them the ability to delegate the approval to another user if the original approver is not available.

As a part of this feature and based on client feedback, the following updates are made after its initial release to Staging environment during Release 18.11.12:
• After a candidate form is sent for approvals for the first time, if any edits are made to the form, the button label is changed. Save and Send for Approvals is to Save and Resend for approval.

• If the user wants to update the form and does not want to change the approval routing, they must select the Submit button. A warning message clearly mentioning this information is provided stating: Original approval(s) status(es) will be reset. The form will be sent for new approval(s). If your intention is just to save changes, please cancel and use the submit button instead. Do you wish to continue?

To read more about this feature, go to November 2018 release notes on the IBM Knowledge Center. Your feedback is important! To provide feedback about this feature, go to the Discussions Forum post.

Visible Changes

The current release of IBM Kenexa BrassRing on Cloud includes the following visible changes for BrassRing and IBM Kenexa Lead Manager.

**BrassRing - Staging defaults to New UI**

As announced in the Release notes for 19.04.08, starting this release, when users login to BrassRing staging environment, by default, they view the new UI of BrassRing. They can still toggle between the classic UI and new UI. This is in the process of completely sun-setting the Classic User Interface.

**BrassRing home page - New My Approved Reqs Tab**

*Note:* This feature was deployed to Staging environment - Only during release 19.04.08. Starting release 19.05.06, this feature is going to be available in the production environment.

Starting this release, a new tab is available to BrassRing users to be added to their BrassRing home page. The **My Approved Reqs** tab provides users visibility into a list of all approved requisitions without having to go further into the BrassRing system to view them. The user sees requisitions that they are associated to (the req creator, listed Recruiter or Manager, or on the Requisition team).

How do existing users get this new tab?

On the BrassRing home page

1. Select **Edit Tabs**
2. Select **My Approved Reqs**
3. Move it to the selected tabs
4. Submit
Hello,
Note:

- Users see the My Approved Reqs tab only if the user type has the privilege to view their Approved requisitions.
- Admins cannot add the tab automatically for existing users. New users see this tab automatically on their home page if the user type has the privilege to view their reqs in Approved status.
- The My Approved Reqs tab has the following defaults:
  - Card View and Grid View (Personas affected: Administrator, HR User, Recruiter, Reporting/Analytics and Default)
    - Auto req ID
    - Job Title
    - Date Created
    - Location/Division (Req standard field)
    - Department
    - Manager
  - Card View and Grid View (Persona affected: Manager)
    - Auto req ID
    - Job Title
    - Date Created
    - Location/Division (Req standard field)
    - Department
    - Recruiter

RTC internal reference # 96572.
**Reqs - Req Details in Candidate Listing**
Starting this release, requisition related information is provided in the Filter section of the candidate listing screens. This helps BrassRing users keep track of the requisition they are in and also to navigate to other requisitions or other candidate lists without having to go to the home screen.

Before this release:

![Before this release](image)

After this release:

![After this release](image)
The following are the new features available starting this release:
• Filter section displays the current req number: job title along with the candidate results context (new or active)
  - If the user selects the number displayed in the New column in the req listing and goes to a req folder, the label Showing new candidates in:<req no>:<job title> is displayed.
  - If the user selects the number displayed in the Total Active column in the req listing and goes to a req folder, the label Showing active candidates in:<reqno>:<job title> is displayed.
  - If the user selects Total or any HR status or Candidate type links in the req listing and goes to a req folder, the label Showing candidates in:<reqno>:<job title> is displayed.
• A drop-down icon is displayed next to the Showing candidates label which opens an auto-complete text box. The place holder text of the auto-complete text field depends on the type of listing from which the user navigates to the current screen. For example, if the user navigates from My open reqs, then the auto-complete field displays My open Reqs and users can search only for those reqs.
• Searching and selecting a req from this drop-down refreshes the page and displays candidate listing from that searched req.
  - Any filter selection for the previous req is carried over to the next req that is opened.
  - Candidate results are dependent upon the type of candidates selected in the initial candidate listing. If New candidates are selected, only new candidates are displayed in the next req.
  - The filter criteria is not retained after the user navigates away from this req folder.

RTC internal reference # 117406, 119289.

Speed Browse - Mark as Viewed

When BrassRing users use the Speed Browse feature in a requisition, it becomes difficult to identify the candidates that have already been viewed from the candidates that were not already viewed. In order to enhance user experience, starting this release, in a candidate results grid, the candidates that are selected for speed browse are marked as viewed in the Viewed column.
Responsive Talent Gateways - Sign out of Google
When candidates use their Google account information to login to their profile on a responsive Talent Gateway, they did not have a separate option to log out of their Google profile. Starting this release, when a candidate logs out of their Talent Gateway profile, they are prompted to sign out of their Google profile as well. In addition, if a candidate deletes their candidate profile while they are logged into their Google account, they are prompted to log out of the Google account.
Responsive Talent Gateways - Skills Information Removal

Previously, even when the skills widget was hidden at the Gateway Questionnaire level, the skills data of a candidate that was extracted from the resume was sent to the candidate's Talent Record.

Previously, the BrassRing system extracted all resume information, including skills, even if this was hidden from the candidate in Talent Gateway user interface and it is always appended to the resume submitted which displays in Talent Record for recruiter. Starting this release, the extracted skills data is removed and excluded from the DST submission if the corresponding Gateway Questionnaire has skills setting hidden.
RTC internal reference # 120002.

Social Referral Email - System Referral Message

Previously, on BrassRing responsive Talent Gateways, when a referring user had to refer a candidate via email, a text box was available which the referring user used to input email text.

Based on client request, starting this release, clients can configure social referral email with specific subject line and body which the referring users can use to send the referral email. This change enables the referring user to refer a candidate to a job quicker and in lesser mouse clicks. All the referring user needs to input is an email address and rest of the information is available as a preview. Since a set of merge tokens can be used to create a message and subject line by the clients, the email message becomes much more customized, consistent and appealing to the candidate being referred.

Starting this release, when referring users visit a responsive Talent Gateway and select a req, and try to refer using the Send via email option, a new screen is displayed with a field to input the email address of the referred candidate. Based on client configuration, the Subject line and email body text are per-filled and any merge tokens that are configured are populated with appropriate information. In addition, the preview email also displays a hyperlink for the job application URL. As the referring employee previews the email text, provides the email address and selects **Send**, the email is sent to the candidate.
Executive Partner
Customer Service
Full-time
Employee

Job Description
Executive Partner job description

Required qualifications, skills and experience

Business unit
Sample Business Unit

Address line 1
123 Main St.
Newcastle, NSW

Is this role a commissionable/sales role?
No

Select referral method
- Post to my network
- Send to my Facebook contacts
- Send via email
- Upload résumé

Apply Save Send to friend Refer
How do clients get this feature?

This change is available to all clients on all the Talent Gateways, where this feature is being used by default. The new default text is used for all clients on release; clients that wish to customize this should do so as soon as possible.

In order to configure this feature, two new settings are added in Workbench. Path: Tools > Talent Gateways > Add/Edit Talent Gateway > Social Referral Configuration Options > Configure

• **Referral Email Subject**: This is the subject line of the email sent to the referred candidate. The default text in this field is *You have a referral*. Merge tokens except referral URL and Req tokens can be added in this field.

• **Referral Email Message**: This field is added next to the Referral Email subject. This is used as the body of the email received by the referred candidate.

**Note**: Important Notes:

• Referring employees cannot add their own text while sending referral email.

• HTML is not allowed in the Subject line. It is allowed in the body of the email.

• Both field values are required. An error message is displayed if the fields are left blank.

• The maximum length for Message field is 4,000 characters.

• Subject should be 200 characters (or longer).

• The following set of merge tokens are allowed:
  - [Company_Name]
  - [Referrer_Name]
  - [Job_Title]
  - [Job_Title_AutoReqID]
  - [Job_Title_OptionalReqID]
  - [applyURL_Label]
  - [/applyURL_Label]

RTC internal reference # 117480, 117481
Event Manager - Documentation update

Starting this release, the User's Guide and Administrator's Guide buttons in Event Manager redirect users to the appropriate IBM Knowledge center pages instead of displaying PDF documents.

RTC internal reference # 113601.

Configurable Changes

The current release of IBM Kenexa BrassRing on Cloud includes the following configurable features for BrassRing and IBM Kenexa Lead Manager. Configurable features must be configured or turned on to be visible and available to users.

Responsive Talent Gateways - Right To Left Locales

Starting this release, BrassRing's Responsive Talent Gateways can be created and be available in Right to Left Orientation. Clients can now configure the Responsive Talent Gateways in Right to Left orientation for the candidates that have Arabic and Hebrew as native or primary languages. The following are the features of the Talent Gateways that are available in these locales:

- Format of all menu items and drop-down lists are available in Right to left format. This includes:
  - Orientation of non-menu navigation icons/links, such as the scroll up icon and Back link
  - Orientation of "x" close icons for any alerts or dialogs.
  - Orientation of all on-screen buttons / links.
  - Orientation of selection and answer pairs for radio buttons and check boxes.
- All text strings are translated and oriented right to left, including:
  - On-screen headers, menu items, button labels, text links and instruction text
  - Alert and error messages that appear in-line
  - All text on pop-up modals, windows and pop-up warning or alerts
  - Wrapping of any text that extends beyond one line (including button labels and anything which may wrap due to screen size)

Note: Exceptions and Limitations:

- The calendars and date format are provided in Gregorian calendar's months and days. The native lunar calendar for Saudi Arabia (Arabic) or Israel (Hebrew) is currently not supported.
- The University list field does not have a drop down option in the Add/Edit Education widget. It has a Text box which has right to left orientation.
- As with any other new features or enhancements, this feature is not available in the Classic Talent Gateways or the classic Talent Gateway pages present in the Responsive Talent Gateways.
- Images and icons are not reversed, however, their location on the screen gets altered.
- This feature is not available on the Basic Talent Gateways.

If your organization would like to implement Arabic or Hebrew for your Responsive Talent Gateways, please reach out to your IBM representative. A list of steps to enable a locale for a Talent Gateway can be found on the Knowledge Center.

RTC internal reference # 112380.
Responsive Talent Gateways - Responsive Jobless submission

**Note:** This feature is deployed to Staging environment - Only with release 19.04.08. Starting this release, this feature is available in the Production environment.

Clients configure the responsive Talent Gateways to either allow candidates to submit Resume/ CV without applying to a job with better responsive candidate experience, or restrict candidates from doing so. If clients would like to allow jobless submission, that can now be done by selecting a specific Responsive Gateway Questionnaire from a new setting in the Responsive Talent Gateway section. Starting this release, the candidates would have a enhanced experience during the jobless submission workflow.

**How do clients get this feature:**

The following Talent Gateway settings were removed from the TG details screen:

- Site general job submission type
- Remove general job submission link from candidate landing page

Replacing these two settings, a new setting **General (jobless) candidate submission type** is added in the Responsive layout configuration screen under Talent Gateways > Responsive layout details > Welcome / Search > Resume / CV General Submission. The default option for this setting is **Hide this section**, followed by a list of responsive Gateway questionnaires that belong to the same locale as the Talent Gateway.
Selecting "Hide this section" provides the same result as checking the old setting Remove general job submission link from candidate landing page. Selecting any other Gateway questionnaire provides the same result as selecting a Gateway questionnaire from the old setting: "Site general job submission type".

Based on this configuration, when a candidate applies via the Jobless apply workflow:

- Candidates do not see a job title on-screen or in browser title.
- The apply screen does not show options to save.
- The candidates do not see WOTC page (if GQ contains WOTC widget).
- The candidates do not see any job-specific questions.
- On the GQ confirmation page, the View applications button is not displayed.
BrassRing Workbench

The current release of IBM Kenexa BrassRing on Cloud have the following new features for IBM Kenexa BrassRing Workbench. Configurable features must be configured or turned on to be visible and available to users.

User Type Permissions - Separate Permissions to Open and Reopen Reqs

In Workbench user type administration, the permission for opening and reopening a req was previously, one privilege setting. If your user type had the permission to open a req, you also had the permission to reopen a req.

This is now changed. Based on client requests, the user type permissions to Open and Reopen requisitions are now separated. This is for both All reqs and My Reqs. Starting this release, there are two separate settings for All reqs - Open and All reqs - Reopen. Similarly, there are two separate settings available for My reqs - Open and My Reqs - Reopen.

Workbench Path: Tools > Users > User types > [select user type] > Edit type permissions
### Edit System Admin step 2: Set My Reqs privileges

#### Step 1: Set name and functions

#### Step 2: Set privileges

**"My Reqs" privileges**

<table>
<thead>
<tr>
<th>Select All</th>
<th>Clear All</th>
<th>Set privileges</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>My reqs - attachments add</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - attachments delete</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - attachments view</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - cancel / undo cancel</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - close</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - decline / undo decline</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - delete / undo delete</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - Edit</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - edit visible tiers</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - mass update</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - notes (Notes tab) - add/view</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - notes (Notes tab) - delete</td>
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<tr>
<td></td>
<td></td>
<td>My reqs - notes (Notes tab) - edit</td>
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<tr>
<td></td>
<td></td>
<td>My reqs - open</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - put on hold / undo hold</td>
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<tr>
<td></td>
<td></td>
<td>My reqs - req sub form add</td>
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<tr>
<td></td>
<td></td>
<td>My reqs - req sub form delete</td>
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<td></td>
<td></td>
<td>My reqs - req sub form edit</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - req sub form view</td>
</tr>
<tr>
<td></td>
<td></td>
<td>My reqs - view approved</td>
</tr>
</tbody>
</table>

[Done] [Revert to Saved] [Cancel]
Any user types that previously had the privilege My reqs - open/re-open enabled now automatically have both privileges (My reqs - Open and My Req – Reopen) enabled. Workbench Administrators can update the user type to deselect privileges as necessary.

Any user types that previously had the privilege All reqs - open/re-open enabled now automatically have both privileges (All reqs - Open and All reqs – Reopen) enabled. Workbench Administrators can update the user type to deselect privileges as necessary.

RTC Internal reference # 117404.

**Classic Gateway Questionnaires - Disable Publish**

This change is a part of IBM Kenexa's continuous endeavor to provide the best candidate experience. Responsive Apply feature of the Responsive Talent Gateways works best when the requisition is posted by using a Responsive Gateway Questionnaire. All features related to Classic Gateway questionnaires are in the process of retirement in a phased manner.

Starting this release, clients can not publish an existing classic Gateway Questionnaire from the Staging environment to the Production environment. When a classic Gateway Questionnaire is selected, **Publish Gateway Questionnaires** is disabled in Workbench. If the Gateway questionnaire is already present in a publish job, the classic GQ is exuded from the publish task.
RTC internal reference # 116869.
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