IBM Kenexa Lead Manager

IBM Kenexa Lead Manager Release Notes

May, 2017

Note
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This edition applies to the May, 2017 IBM Kenexa Lead Manager and to all subsequent releases and modifications until otherwise indicated in new editions.

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Introduction

This document presents changes, both visible and configurable, included in the May 2017 release of IBM Kenexa® Lead Manager.

The objectives of this document are to:

- Present feature enhancements and usability and performance improvements that are introduced in this release.
- Document changes in system requirements, if applicable.

Visible Changes

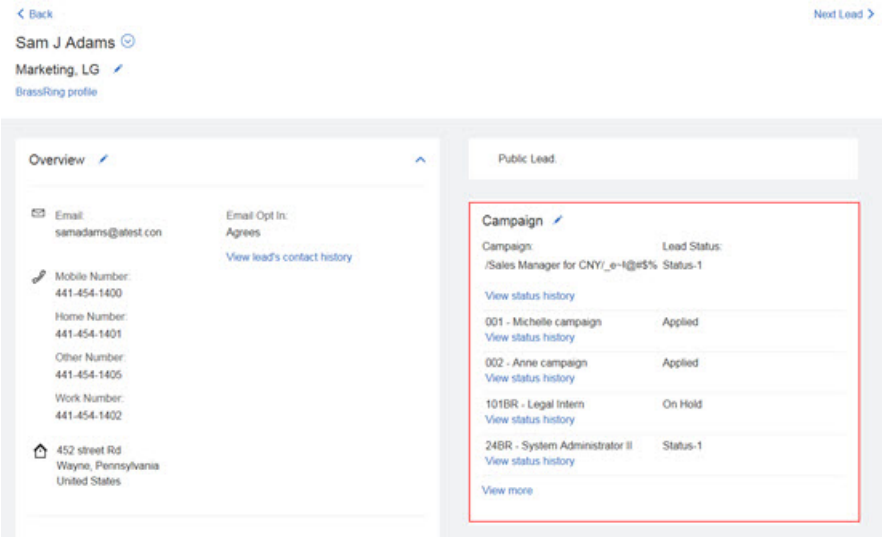
The current release of IBM Kenexa Lead Manager includes the following visible changes. Visible changes alter the appearance or performance of the product without requiring any configuration. The changes are immediately visible or available to users.

View Campaign History Enhancement

Lead Manager users now have a modified view of a lead's **Campaign History** within the **Campaign** section on the lead profile page. The **Campaign** section now defaults to displaying up to five campaigns that are associated with the lead, and an option to **View more**. The **View Status History** link is now per campaign to more easily view campaign-specific information.

View Campaign History

On a lead's Profile page, the **Campaign** section displays the first 5 campaigns that are associated with the lead. Campaigns are sorted first by **Active, On Hold**, **Closed**, and then alphabetically within each grouping.



Lead Manager users select **View status history** to view the lead's status history for each individual campaign.

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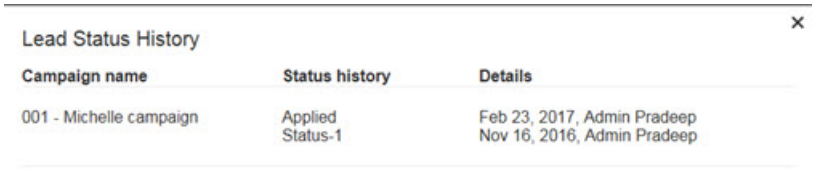
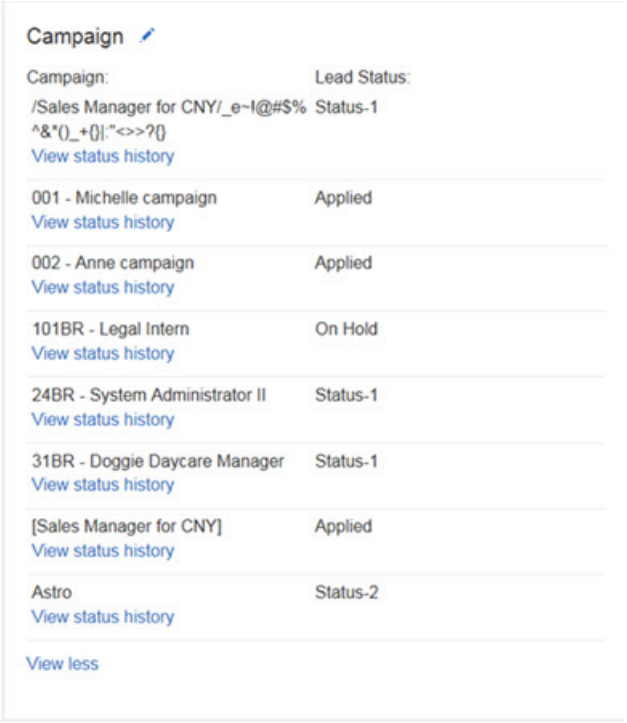


The **Lead Status History** modal displays the **Campaign name**, the **Status History** for that campaign, and **Details** about the selected campaign such as the last status update and who changed the status.

Lead Manager users can also select **View More** to view all the campaigns that are associated with the lead.



Select the **View less** to return to the original view of five campaigns.

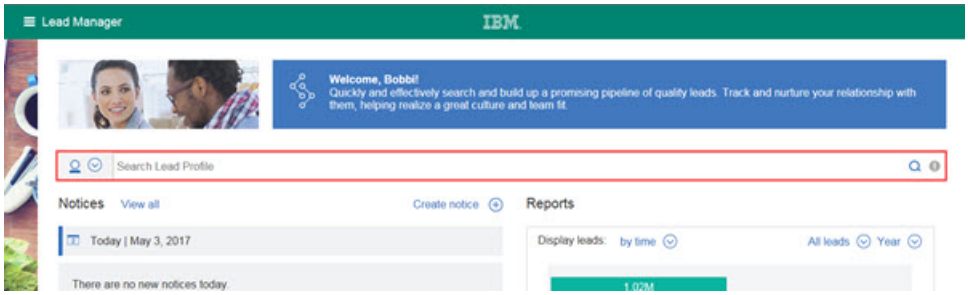
Lead Manager Search - Search Enhancements

Lead Manager search enhancements now include two new search bars, a new hamburger menu/search behavior, a search variable change, and a saved search enhancement.

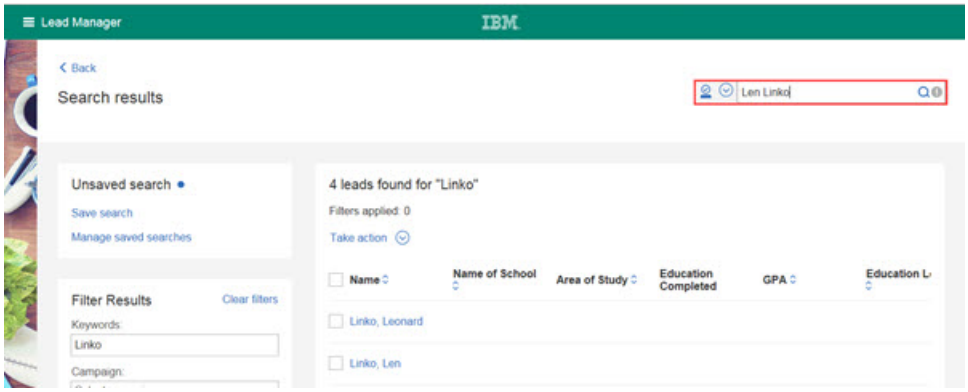
Search Enhancements

Search enhancements now include:

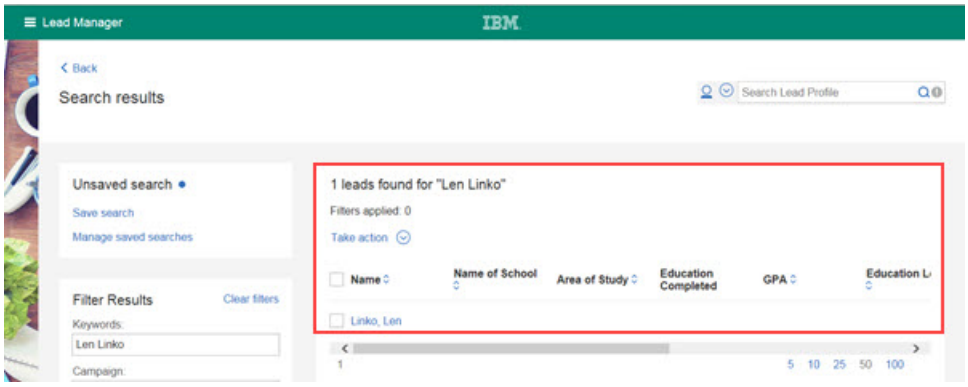
- A new search bar on the Lead Manager landing page. Users can search for **Lead**, **Lead name**, and **Campaign** in this search bar.



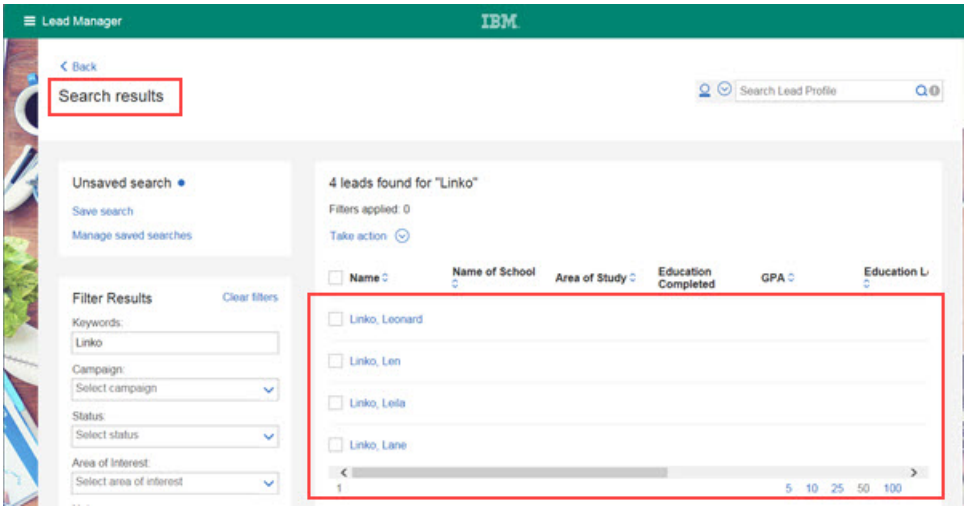
- A new search bar within the Search results page where users can filter their current search results or initiate new searches. Users can search for **Lead**, **Lead name**, or **Campaign** from this search bar.



Users can use the search bar to filter their current search results.



- Search from the hamburger menu search bar. Previously, when Lead Manager users initiated searches from the hamburger menu, the menu remained open on the search results page. Now when a Lead Manager user initiates a search from the hamburger menu, the menu auto-closes when the search results page opens.



- Search variables follow these new rules:
  - The two character limit for **Lead name** is **retained**.
  - The two character limit for **Lead Profile** and **Campaign** is removed.
  - Empty search field strings result in a full data search result.
- The **Saved search** feature is now available when a user enters either a search criteria or at least one filter criteria for **Lead name** or **Lead Profile**. Saved search is not yet available for **Campaign** search.

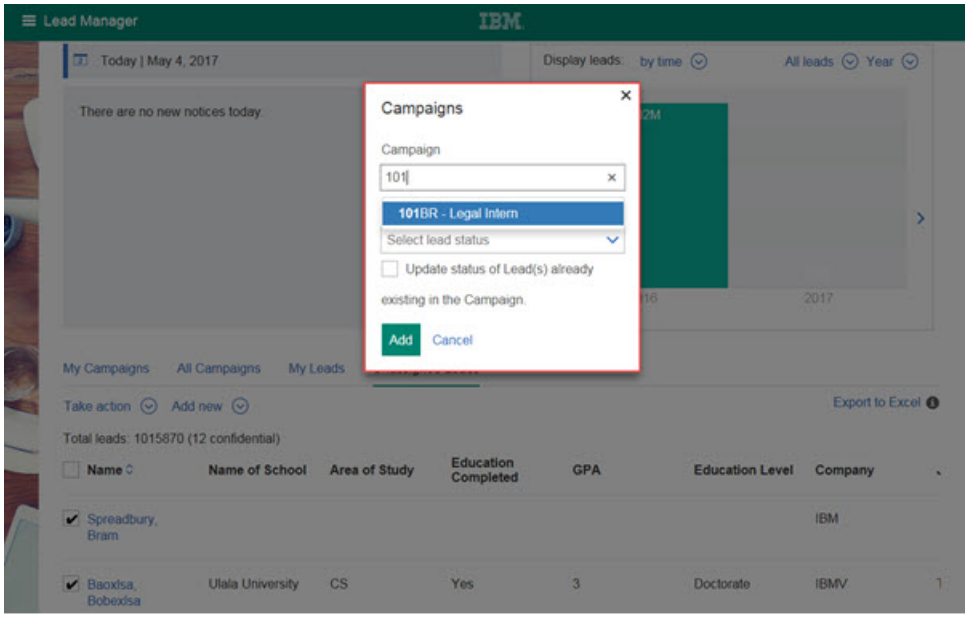
Add to Campaign Enhancement

This release introduces auto-complete for the **Add to Campaign** action on Lead Listing pages, the **Bulk Parsing** page, and the Lead profile page.

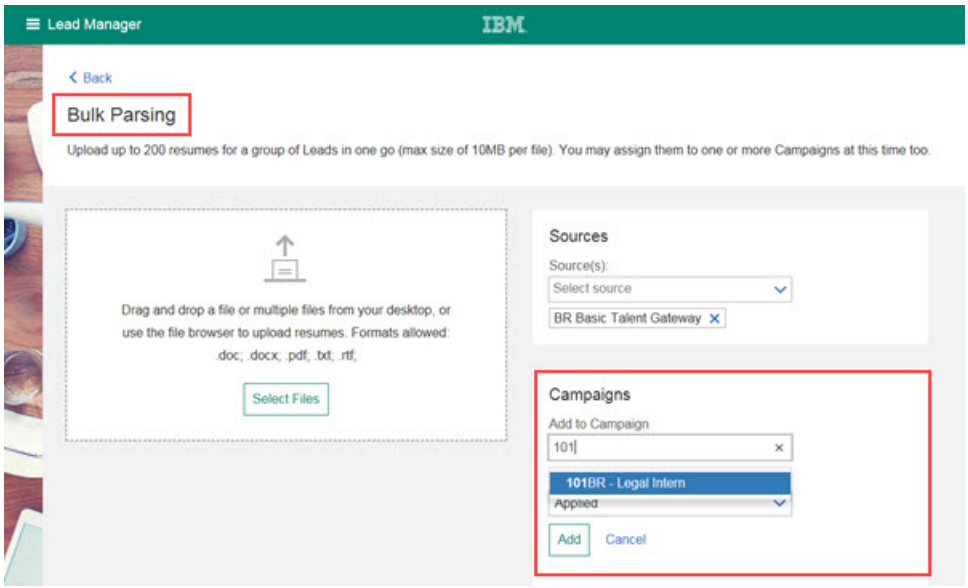
Add to Campaign - Auto-complete

Auto-complete for **Add to Campaign** is available in the following workflows:

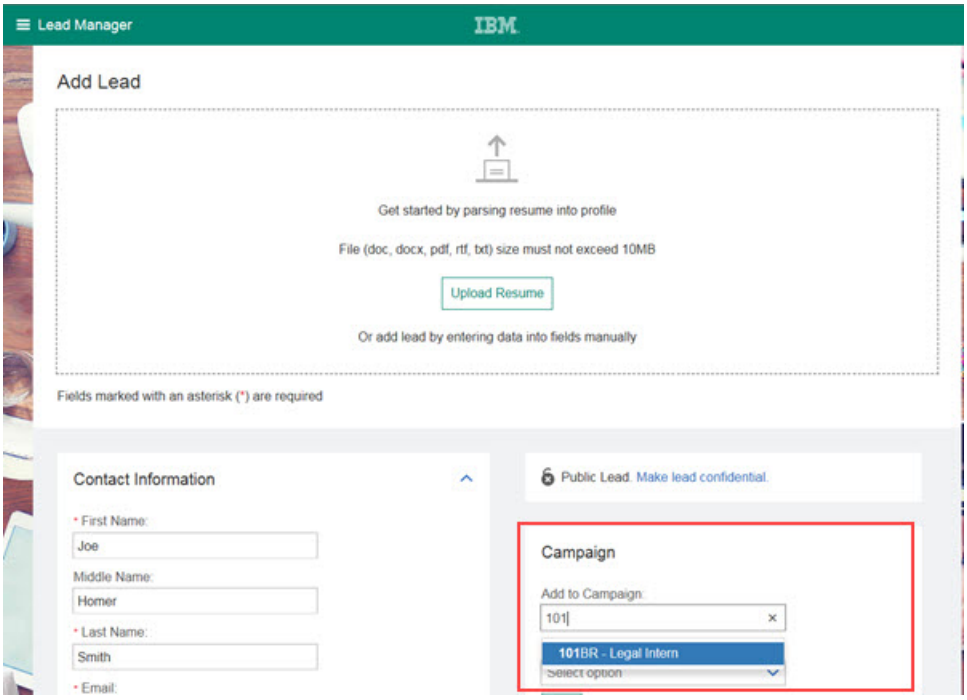
- **Lead Listing** page. Lead Manager user selects a check box for leads, selects the **Add to Campaign** action, and begins typing the **Campaign** name in the **Campaign** field. Auto-complete responds with a list of potential campaign name matches. User selects a suggested campaign name, completes the **Add to Campaign** fields, and selects **Add**.



- **Bulk Parsing** page. During Bulk Parsing, Lead Manager users access the **Add to Campaign** field in the **Campaign** section. User begins to type a name in the campaign field and auto-complete responds with a list of potential campaign name matches. User selects a suggested campaign name, completes the **Campaign** section, and selects **Add.**



- **Lead Profile** page. Lead Manager users access the **Add to Campaign** field in the **Campaign** section on the Lead Profile page. User begins to type a name in the campaign field and auto-complete responds with a list of potential campaign name matches. User selects a suggested campaign name, completes the **Campaign** section, and selects **Add**.



Configurable Changes

The current release of IBM Kenexa Lead Manager does not include any configurable features. Configurable features must be configured or turned on to be visible and available to users.

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