IBM Kenexa Lead Manager

IBM Kenexa Lead Manager Release Notes March 2017



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This edition applies to the March, 2017 IBM Kenexa Lead Manager and to all subsequent releases and modifications until otherwise indicated in new editions.

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Introduction

This document presents changes, both visible and configurable, included in the March, 2017 release of IBM Kenexa[®] Lead Manager.

The objectives of this document are to:

- Present feature enhancements and usability and performance improvements that are introduced in this release.
- Document changes in system requirements, if applicable.

Visible Changes

The current release of Lead Manager includes the following visible changes. Visible changes alter the appearance or performance of the product without requiring any configuration. The changes are immediately visible or available to users.

New Campaign Indicator

Lead Manager now supports a **New** Campaign indicator for campaigns a logged-in user has not previously viewed. The **New** campaign indicator displays on the Campaign Grid pages in the **My Campaigns** and **All Campaigns** tabs and on the Campaign Search Results page. If a logged-in user has the privilege to view a campaign and they have not logged into the campaign previously, the **New** campaign indicator displays.

New Campaign Indicator

When the logged-in user views their Campaigns in the **My Campaigns** and **All Campaigns** grid, the **New** Campaign indicator displays next to the Campaigns the logged-in user has not yet viewed.

My Campaigns	All Ca	mpaigns My Lea	ads Unassigned L	eads
Take action 📀	Add no	ew 🕂		
Name 🗘		Leads \$	Status ≎	Created On 🗘
	New	44 (44 new)	Active	Aug 07, 2016
	New	217 (217 new)	Active	Aug 07, 2016
	New	239 (239 new)	Active	Dec 21, 2015

When the Lead Manager user selects a Campaign designated **New** and views the campaign, the **New** Campaign indicator is removed from that Campaign in the **My Campaigns**, **All Campaigns**, and on the Campaign Search Results page.

Viewing BrassRing Candidate HR Status in Lead Manager

Lead Manager users can now view a lead's BrassRing **HR Status** on the Lead Profile page in Lead Manager.

Lead Profile Page - BrassRing HR Status

Lead Manager users can now view a lead's BrassRing **HR Status** on the Lead Profile page. On the Lead Profile page, user selects the **BrassRing profile** link. The **HR Status** modal opens and displays the HR Status modal that displays the HR Statuses in

■ Lead Ma	lanager	
K Ba	ack	

		-	 	 6 11	-	 	

descending date order. For each HR status, the following BrassRing fields display:

Requisition title

QA Analyst,

Brassring profile

- Current HR Status
- Updated on (date)
- Updated By

Lead Manager			IBM.			
< 8ac						N
Lisa BR Θ	HIR Status Job Reg	HR Status	Updated On	Updated By	×	
	pet store manager	Final-1	30/12/2016	Nasreen Banu		
Overview 🖌				Proceed To	Talent Record	
Ernal Isabr@nes.com	Email Opt in Disagrees		Add to Camp 002 - Anne C		Status Inactive	
۵	View leads contact	history	Add to Camp 03 - Rand's		Status Active	
United			Add to Camp	paign	Status	

Lead Manager user selects Proceed to Talent Record to be redirected to the full Talent Record.

Address 1: wwww Location: N/A Home phone: 9948962890 Email: prbarre1@in.ibmm.com	Candidate Type: External HR Status: N/A HR status date: N/A HR status updated by: N/A	Notes: Add/View Forms: Add/View Communications: Send/View Attachments: Add/View	Viewed (this req): N/A Last viewed (global): 01-Mar-2017 Last viewed (global) by: Pradeep, Admin Original date loaded: 27-Jan-2017	Employer: iridium Interactive Limited Position held: QA Analyst
rofile				
Profile				
	over letter Experience Edu	cation		
Contact Details Resume Co		cation		View Submission History
Contact Details Resume Co		cation		View Submission History
Contact Details Resume Co Resume: 27-Jan-2017 08:29:48		cation		View Submission History
Contact Details Resume Co Resume: 27-Jan-2017 08:29:48 amin kumar		cation		View Submission History
Contact Details Resume Co Resume: 27-Jan-2017 08:29:48 amin kumar United States		cation		View Submission History
Contact Details Resume Co Resume: 27-Jan-2017 08:29:48 amin kumar United States		cation		View Submission History
Profile Contact Details Resume Co Resume: 27-Jan-2017 08:29-48 amin kumar United States prbarrel_Oin.lbmm.com testing for security fix on B28		cation		View Submission History
Contact Details Resume Co Resume: 27-Jan-2017 08:29-48 amin lumer United States scharret.@in.lbmm.com		cation		View Submission History

Add Leads to Lead Manager Enhancement

The Add Leads to Lead Manager workflow has been enhanced. Lead Manager users can now assign multiple BrassRing[®] leads to campaigns and statuses in one step from the new UI Candidate Search Results page, the Action menu in the lead's new UI Talent Record page, and from the ribbon in the BrassRing Classic Talent Record. This now matches the flow from the new UI grid and classic panels.

Add Leads to Lead Manager Enhancement

- Lead Manager user:
- Selects the check box next to a lead's name on the new UI Candidate Search Results page.
- Selects the Actions menu and then selects Add to Lead Manager, OR

≡ Hiring							
Back							
Filter Results	>	< Se	earch				
Search name:		F	liters: 1				
External Candidates		She	owing 1 To 50 of 633				
Save Search Load Filters			Actions				
Manage Saved Filters		E	Stack Duplicates	Notes	Forms	H R Status	Candidate
Refine Results	Clear	•	Erase Candidate Talent Comparison	+		0	External
Language	~		Prepare For Bulk Print	+		0	External
Candidate type	^		File to Req File to Folder		_		
External	~	C	Print Resume/CV Send To Event Manager	+		0	External
 External(633) 		1	Add to Lead Manager	+	-		External
Edit Filters		•••	Export Excel	m. 13 >			

- Browses to the lead's new UI Talent Record.
- Selects the Actions menu and then selects Add to Lead Manager, OR

	Actions	9
	Send eLink	
er: iridium I	Send Candidate Communication	
n held: QA /	Add Notes	
	Add Form	
	File to Req	
	File to Folder	
	Add to Lead Manager	
	Print Resume/CV	
	Prepare For Bulk Print	
	Upload Attachment	
	Send To Event Manager	
	Candidate Export	
	Talent Match	
	Talent Gateway User Names	I

- Browses to the lead's Talent Record in BrassRing (classic).
- Selects Add to Lead Manager from the Talent Record ribbon.

Talent Record: Barren, Hali

Candidate ref num:	Lead Manager Pro	ofile: Add				
479247 Codes: Add/View	To load Manager International		_ 0 _ X			
IG score:	score: thtps://qaenweb.br.swglab.ibm.com/Brassring.ULCore/AddCandidateToLeadManager.aspx?resumekeys=479247					
low received:						
Candidate Import Sel	ected candidates:1		7 Help			
Contact Details	*Campaign	"/Sales Manager for CNY/ e"				
Contact Details		"[Sales Manager for CNY]"	^			
Experience		"001 - Michelle campaign" "002 - Anne campaign"	~			
Employer Positic		નેવું કે	Selection details			
	*Select an intial Lead	d Status 🔿 "Active"				
Submission History		O "On Hold"				
Action		Inactive				
		Status2-act				
Note Added		"Engaged"				
Note Mudeu		Cligdged				

• Selecting Add to Lead Manager in any of these locations opens the Add to Lead Manager prompt.

Add to Lead Manager -

Fields marked in asterisk (*) are required

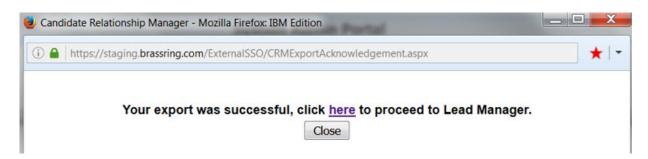
Destination Campaigns(s) *		^
Search	\sim	
Lead status *		^
Select an Initial Lead status	\sim	

File Cancel

• Selects the destination **Campaign** and the **Lead Status**. If multiple leads are selected, all leads are assigned the same initial **Lead Status**.

Note: You must enter a Campaign name to activate the **Destination Campaign** drop-down Campaign list.

• Selects **File**. If a single candidate was exported, the Lead Manager user is redirected to their Lead Manager profile in **Edit** mode. If multiple candidates were exported, the Confirmation page opens.



About Add Leads to Lead Manager Workflow

Before you add leads to Lead Manager, keep in mind the following considerations.

- You can select one or more leads for export. When you select multiple leads, those leads are exported to the same selected campaign.
- Users can assign candidates only to Campaigns they have privileges to access.
- If only one lead is selected, after export the Lead Manager user lands on the Lead edit profile page.

- If a lead exists in a campaign, they are associated with the additionally selected campaigns. The original campaign association is not over written by the new campaign association, and the new campaign is added to their record.
- If a lead exists in a campaign, their existing status is not be overwritten by the selected (export) status.

Lead Manager Import Enhancement

The **Lead Import** template that is used for **Excel Upload** now supports a **Notes** column in the Excel spread sheet. After import, the **Note** displays on the Lead's profile with a creation date equal to the upload date and the user's name who uploaded the file.

Note: When you upload and use the **Notes** column, the upload always **adds** a new note to the Lead record. This import does not update and existing notes.

Note: When you upload and use the **Notes** column, the upload always **adds** a new note to the Lead Record. This import does not update any existing **Notes**.

Lead Import Template Enhancement

During Bulk Parsing or Excel Upload Lead Manager user:

- Selects **Download Template** to download the template.
- Opens the downloaded template. Lead Manager selects the **Instruction** tab to read the instruction for including the **Notes** column and then adds the **Notes** column on the **Lead Details** tab.

1	А	В	С	D
124	Company5ZipCode		Numeric	Update cell format to text to ensure leading zero's are not truncated
125	Company5StartDate		Text	Enter date in following format mm/dd/yyyy
126	Company5EndDate		Text	Enter date in following format mm/dd/yyyy
127	Company5JobDuties		Text	Enter job responsibilities
128	Notes		Text	Enter notes for Lead. These will be date stamped with the date of upload and associated with the user initiating the upload
129				

- Selects **Save** to save the changes to the template.
- Selects Upload. The Import Leads page refreshes and displays the uploaded template.

Click continue to go to next step

LeadImport_Template.xlsx ×

Continue Cancel

- Selects **Continue**. The upload process begins and the system checks the file for any data validation issues. The Import Leads page displays the uploaded file summary.
- Receives an email when the file import completes.
- Browses to any records associated with the lead to view the added **Notes** section. The content in the **Notes** section includes the user who uploaded the content and the date of upload.

Data Insight Tool - Custom Field Support

DIT now supports custom Lead Manager fields.

DIT - Custom Field Support

Lead Manager users can now add custom fields for DIT reports.

Configurable Changes

The current release of IBM Kenexa Lead Manager does not include any configurable features. Configurable features must be configured or turned on to be visible and available to users.

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